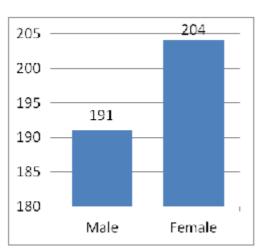
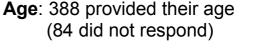
Night Time Economy Corporate Scrutiny Review

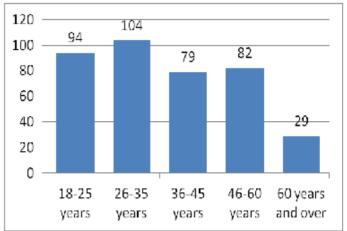
Findings from 'York After 5' Survey

1. There were a total of 472 responses to the 'Yorkafter5' survey. For those we have the following equalities breakdown:

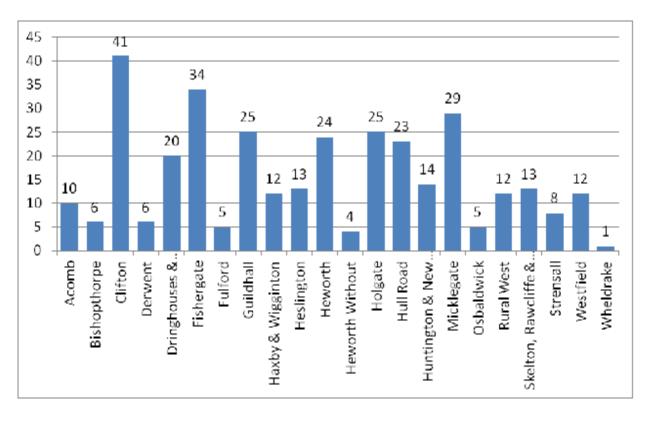
Gender: 395 provided their gender (77 did not respond)







Ward: 342 provided a complete postcode which can be matched to a York ward. An additional 53 respondents provided a partial postcode which can be identified as York but not to a particular ward (77 did not provide a postcode).



Responses to Generic Questions

2. Qu.1 - Do you use the city centre after 5pm?

There were 469 responses to the question. Of those, a majority indicated that they use the city centre between 5pm and 11pm, with 44% using the city centre at some time between 11pm and 5am.

| | <u>5-7pm</u> | 5-8pm | 8-11pm | 11pm-5am | <u>Do not use</u> |
|---------|--------------|-------|--------|----------|-------------------|
| Overall | 51% | 75% | 89% | 44% | 6% |
| Male | 48% | 75% | 84% | 51% | 5% |
| Female | 56% | 78% | 80% | 38% | 4% |
| 18-25 | 54% | 64% | 85% | 84% | 1% |
| 26-35 | 55% | 75% | 85% | 43% | 5% |
| 36-45 | 48% | 84% | 79% | 38% | 6% |
| 46-60 | 56% | 80% | 77% | 26% | 7% |
| 60+ | 31% | 83% | 83% | 0% | 3% |

- 3. It should be noted that a proportion of the people who responded positively to using the city centre between 5pm and 7pm and 5pm and 8pm could be making their way home from work in the city centre.
- Qu.2 Why do you to visit the city centre after 5pm? There were 452 responses to question 2. Responders were given a number of options and asked to tick all that applied:

| | <u>No.</u> | Social | Cultural | Business | <u>Other</u> |
|---------|------------|--------|----------|----------|--------------|
| Overall | 452 | 92% | 72% | 16% | 8% |
| Male | 186 | 89% | 69% | 19% | 11% |
| Female | 198 | 93% | 79% | 12% | 6% |
| 18-25 | 93 | 98% | 67% | 19% | 8% |
| 26-35 | 101 | 94% | 76% | 17% | 8% |
| 36-45 | 77 | 94% | 78% | 12% | 5% |
| 46-60 | 78 | 92% | 74% | 14% | 12% |
| 60+ | 28 | 57% | 79% | 18% | 11% |

5. In regard to the 8% (35 responders) who indicated 'Other', the following reasons were indicated:

- Shopping/banking
- Live in the city centre
 Fishing
- Commuting
- Work

- Attending Meetings
- Transporting others in and out of the city centre
- 6. Qu.20 - In your opinion, what is good about the city centre and the activities in York after 5pm? There were 284 responses to question 20 - specific feedback is shown at Annex 1.
- 7. There were many positive comments about the city centre including its attractiveness, its compact nature, the large variety and good quality of its restaurants and bars, its safe and friendly atmosphere up to 8-9pm, and its uniqueness. Whilst specific annual one-off events were mentioned, some negative comments were made regarding the city centre's lack of evening activities for families, lack of evening coffee bar culture, and the limited number of alternative activities outside of visiting bars and restaurants. Some respondents liked the fact that the shops were closed after 6pm highlighting that it resulted in a more relaxed atmosphere in the city centre. Whilst others thought shops opening later would encourage city centre workers to remain in the centre and partake in the rest of the evening offer. A small number expressed the view that there was little or nothing to do in the city centre in the evening and that the city centre was dying. Also that the current offer is mainly aimed at tourists and not residents.
- Qu.21 Suggestions for what might improve your use or enjoyment of 8. the city centre?

There were 286 responses to question 21 – specific feedback is shown at Annex 2. Many responders suggested similar improvements -see summary list below:

- Less drunk people •
- Shops opening later ٠
- More non-alcohol related things to do •
- Later Park & Ride services ٠
- More open air activities
- Transport improvements including cheaper buses and free central • parking in the evening
- Improved lighting ٠
- **Cleaner streets** •
- More visible policing ٠
- Attractions open later •
- Coffee shops and cafes staying open later

Questions Specific to Community Safety Overview & Scrutiny Committee NTE Review

12. <u>Qu.7a - How would you rate the *attractiveness* of the city centre after 5pm?</u>

| | Base | Male | Female | 18-25 | 26-35 | 36-45 | 46-60 | 60+ |
|---------------|-------|-------|--------|-------|-------|-------|-------|-------|
| | 442 | 189 | 203 | 93 | 103 | 79 | 81 | 29 |
| V. Poor | 1.8% | 1.1% | 2.0% | 1.1% | 1.0% | 1.3% | 3.7% | 0% |
| Poor | 12.2% | 11.1% | 12.8% | 3.2% | 12.6% | 16.5% | 14.8% | 13.8% |
| Adequate | 23.3% | 20.1% | 26.1% | 21.5% | 22.3% | 20.3% | 22.2% | 34.5% |
| Good | 36.2% | 41.8% | 33.0% | 40.9% | 37.9% | 38.0% | 39.5% | 20.7% |
| V. Good | 25.8% | 24.9% | 26.1% | 32.3% | 26.2% | 24.1% | 18.5% | 31.0% |
| No Opinion | 0.7% | 1.1% | 0% | 1.1% | 0% | 0% | 1.2% | 0% |

There were 442 responses to question 7a.

13. <u>Qu.7b – How would you rate the *cleanliness* of the city centre after 5pm?</u>

| | Base | Male | Female | 18-25 | 26-35 | 36-45 | 46-60 | 60+ |
|---------------|-------|-------|--------|-------|-------|-------|-------|-------|
| | 434 | 188 | 197 | 92 | 103 | 77 | 80 | 28 |
| V. Poor | 6% | 7.4% | 3% | 2.2% | 4.9% | 2.6% | 10% | 10.7% |
| Poor | 18.7% | 18.1% | 18.3% | 7.6% | 14.6% | 18.2% | 27.5% | 32.1% |
| Adequate | 34.6% | 36.2% | 34.5% | 29.3% | 44.7% | 44.2% | 26.3% | 25.0% |
| Good | 29.5% | 27.1% | 33.5% | 40.2% | 28.2% | 20.8% | 32.5% | 25.0% |
| V. Good | 11.1% | 10.6% | 10.7% | 20.7% | 7.8% | 14.3% | 2.5% | 7.1% |
| No opinion | 0.2% | 0.5% | 0% | 0% | 0% | 0% | 1.3% | 0% |

- 14. <u>Qu.8 What improvements (if any) would you like to see?</u>
 There were 265 responses to question 8 see specific feedback in Annex 3. In summary, many of the responders identified the following:
 - More bins
 - More street lighting
 - Removal of commercial waste so that it does not scattered as a result of anti-social behaviour
 - Fines for littering and vomiting
 - Less Fast food /takeaway food rubbish
 - More planters and trees
 - Evening street cleaning

Questions Regarding Safety

21. <u>Qu.13 - How safe do you feel in the city centre after 5pm compared to the day-time?</u>

Respondents were asked to consider how safe they felt at certain times of the evening/night.

- 427 responses were received in regard to the period between 5-8pm. Of those 24 (5.6%) said they felt more safe, 61 (14.3%) said they felt less safe and 427 (80.1%) felt no different.
- For the period between 8-11pm, 422 responses were received 9 (2%) felt more safe, 19 (47%) felt less safe and 215 (51%) felt no different.
- For the period between 11pm 5am, 398 responses were received – 4 (1%) felt more safe, 283 (71%) felt less safe and 111 (28%) felt no different.

22. <u>Qu.14-15 – Experiencing anti-social behaviour in the city centre after</u> <u>5pm?</u>

There were 432 responses to question 14 – Have you experienced antisocial behaviour in the city centre after 5pm?. Of those responders, 240 (55.6%) said Yes and 192 (44.4%) said No.

23. When asked whether this had effected their future decision to visit, 109 (25%) said Yes, 304 (70%) said No, and 19 (5%) did not respond.

| | | Male | Female |
|----------------------------------|-----|------|--------|
| No. Of Responders who indicated | 190 | 203 | |
| Have you experienced anti-social | Yes | 55% | 55% |
| behaviour in the city centre? | No | 45% | 45% |

| Has this affected your future | Yes | 22% | 27% |
|-------------------------------|-------------|-----|-----|
| decisions to visit? | No | 74% | 69% |
| | No Response | 4% | 4% |

- 23. <u>Qu.16-17– Witnessing anti-social behaviour in the city centre after 5pm?</u> There were 424 responses to question 16 Of those, 354 (83.5%) said Yes and 70 (16.5%) said No.
- 24. When asked whether this had effected their future decision to visit, 132 (31%) said Yes, 277 (65%) said No, and 15 (4%) did not respond.

Appendix A

| | | Male | Female |
|---|-------------|------|--------|
| No. Of Responders who indicated | 187 | 198 | |
| Have you witnessed anti-social | Yes | 83% | 83% |
| behaviour in the city centre? | No | 17% | 17% |
| | | | |
| Has this affected your future | Yes | 28% | 32% |
| Has this affected your future decisions to visit? | No | 68% | 64% |
| | No Response | 4% | 4% |

25. <u>Qu.18 – Comments on Safety Issues in the city centre after 5pm</u> There were 220 responses to question 18 – specific feedback is shown at Annex 4.